

DEPARTMENT OF REHABILITATION SERVICES (DORS) Bureau of Rehabilitation Services JOB OPPORTUNITY

SECRETARY 1

This position is 100% Federally Funded

PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

Open To: Candidates who are on the current exam List promulgated by the State of

Connecticut Department of Administrative Services for the Secretary 1 job

classification and current state employees already appointed to the

Secretary 1 job classification who qualify to transfer laterally.

Location: 55 Farmington Ave., Hartford, CT 06105

Job Posting No: 89879

Hours: 8:00 am to 4:30 pm, 40 hours per week

Salary: CL-14 \$42,684.00* - \$56,009.00

*Employees new to state service start at the minimum of the range.

Closing Date: December 23, 2015 - January 8, 2016

The Department of Rehabilitation Services, Bureau of Rehabilitation Services, is recruiting to fill a Secretary 1 position at the Hartford, Central Office location. The successful candidate will be proficient in Outlook by scheduling appointments, email tasks and planning meetings for multiple staff; be fluent in MS Word and Excel, have excellent customer service skills in person and on the phone, be flexible and have used problem solving skills. Preferred experience: processing of mileage and travel reimbursement requests; processing travel authorizations and making travel arrangements; assisting with the bid process for vehicle and home modifications along with posting bid notices to the state portal, monitoring and awarding of such bid, scheduling for multiple staff, and working in a fast paced human service agency. This individual must be reliable and dependable especially in the area of attendance and conformity to schedule. Transcription may be required. Familiarity with CORE-CT is a plus.

EXAMPLE OF DUTIES: This position is the front line contact for the Vocational Rehabilitation (VR) Program statewide and other various granted programs within. The incumbent will be responsible for supporting 16 VR Program Staff along with the VR Bureau Chief and VR Director. Duties include but are not limited to keeping detailed attendance records of all program staff, scheduling appointments, proactive report generating, answering phone lines which includes three "800" numbers related to three different grant programs associated with the VR Program and mass mailings to all program consumers. Considerable knowledge of office systems and procedures; considerable knowledge of proper grammar, punctuation and spelling; knowledge of business communications; some knowledge of business math; interpersonal skills; ability to schedule and prioritize office workflow; ability to operate office equipment which includes personal computers and electronic equipment; ability to operate office suite software; ability to take notes (shorthand, speedwriting or other method acceptable to the supervisor).

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Note: The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

Application Instructions: In addition to meeting the above requirements, candidates <u>must send</u> the following information postmarked on or before the closing date in order to be considered for this position:

- 1. State of Connecticut Application for Employment (CT-HR-12), available online at: www.das.state.ct.us/exam/default.asp#APPLICATION FORMS.
- 2. Completed "Secretarial Experience Addendum", page three (3) of this posting.
- 3. Three (3) professional reference letters from current and/or former supervisors.
- 4. Candidates currently employed in state service, please submit your two (2) most recent service ratings with your application materials to:

DORS.Recruitment@ct.gov THE POSTING NUMBER MUST BE IN THE SUBJECT LINE OF THE EMAIL

or

Department of Rehabilitation Services 55 Farmington Avenue, 12th Floor Hartford, CT. 06105 ATTN: Human Resources

Due to the large number of applications we cannot confirm receipt of applications. <u>Incomplete, blank</u> <u>or late applications will not be considered</u>. <u>Also, faxed or hand-delivered copies will not be accepted.</u>

PLEASE NOTE: The primary contact will be via email if provided on your application.

APPLICATIONS MUST BE POSTMARKED ON OR BEFORE January 8, 2016.

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.

DEPARTMENT OF REHABILITATION SERVICES Secretarial Experience Addendum

Name (Last, First)

Date:

INSTRUCTIONS: Circle responses.

How many years clerical experience do you have?*	<3 years	3-5 years	5+ years
How many years secretarial experience do you have?**	<3 years	3-5 years	5+ years
Was this permanent employment?	Yes	No	
Have you worked for a human service agency/company?	Yes	No	
Do you have experience keeping multiple schedules for multiple people?	Yes	No	
Do you have transcription experience?	Yes	No	
Do you have experience developing written correspondence?	Yes	No	
Do you have experience completing template letters?	Yes	No	
Have you used mail merge to send correspondence?	Yes	No	
Do you have experience as a receptionist?	Yes	No	
Do you have experience answering multiple phone lines?	Yes	No	
Do you have experience explaining policies, procedures or rules?	Yes	No	
Do you have experience using CORE-CT or Oracle?	Yes	No	
Do you have experience making work related travel arrangements?	Yes	No	

How would you rate your level of expertise in:

Microsoft Word	Beginner	Intermediate	Advanced
Microsoft Excel	Beginner	Intermediate	Advanced
Microsoft Outlook	Beginner	Intermediate	Advanced

^{*} Clerical experience includes: entry and retrieval of data from computer terminals; types a variety of forms, envelopes, etc. Maintains logs, sets up and maintains records and files according to established procedures; searches files for information. Sends out standard form letters making minor revisions or additions. Answers phones, relays calls and takes messages; receives and directs visitors; handles routine requests for information or assistance.

^{**} Secretarial experience includes: Formats and types a full range of correspondence from rough draft, transcription, dictated notes, etc., proofreads and edits. Designs office filing systems, organizes and maintains files (including confidential files). Maintains, updates and reviews manuals and reference materials. Composes routine letters and memoranda, arranges and coordinates meetings (including space and equipment). Writes minutes, takes notes using shorthand, speedwriting or machine transcription; prepares expense accounts. Makes travel arrangements. Maintains an inventory of supplies and equipment; orders supplies when necessary. Completes processes and maintains paperwork for purchasing; maintains time and attendance.